

APPENDIX 3: LIBRARIES FEES & CHARGES BENCHMARKING INFORMATION V SELPIG BASED ON 2011/12 FEES

Income stream	Rank (out of 7)	London Borough of Southwark	London Borough of Croydon	London Borough of Greenwich	London Borough of Lambeth	London Borough of Lewisham	London Borough of Bexley	London Borough of Bromley
Books (late returns)	Charge: Joint 2 Max fee: Joint 4	25p per day (max £10)	20p per day (max £5)	20p per day (max £20)	25p per day (max £3)	20p per day (max £10)	28p per day (max £15); reminder £1.20	25p per day (max £16.80)
Talking books (late returns)	Charge: Joint 2 Max fee: Joint 4	25p per day (max £10)	20p per day (max £5)	20p per day (max £20)	25p per day (max £3)	20p per day (max £10)	28p per day (max £15); reminder £1.20	25p per day (max £16.80)
Spoken word (late returns)	Charge: Joint 2 Max fee: Joint 4	25p per day (max £10)	20p per day (max £5)	20p per day (max £20)	25p per day (max £3)	20p per day (max £10)	28p per day (max £15); reminder £1.20	25p per day (max £16.80)
Language courses (late returns)	Charge: Joint 2 Max fee: Joint 4	25p per day (max £10)	20p per day (max £5)	20p per day (max £20)	25p per day (max £3)	20p per day (max £10)	28p per day (max £15); reminder £1.20	25p per day (max £16.80)
Children's story tapes (late returns)	Charge: Joint 2 Max fee: Joint 4	25p per day (max £10)	20p per day (max £5)	20p per day (max £20)	25p per day (max £3)	20p per day (max £10)	28p per day (max £15); reminder £1.20	25p per day (max £16.80)
CDs & CD sets (late returns)	Charge: Joint 2 Max fee: Joint 4	25p per day (max £10)	20p per day (max £5)	20p per day (max £20)	25p per day (max £3)	20p per day (max £10)	28p per day (max £15); reminder £1.20	25p per day (max £16.80)
DVD's (late returns)	Charge: Joint 4 Max fee: Joint 2	£1 per day (max £15)	Loan charge (max = 5 x loan charge = £11 for 1; £16 for box set)	Loan charge (£2 new and £1 others)	25p per day (max £3)	£3.00 (max £18.00)	65p per day (max £15); reminder £1.10	£1.60 / 70p per day (max £14)
Stock requests (stock items)	Joint 5	50p	£1.10	Residents: 95p Non-residents: £1.00	Free	Residents: 50p Non-residents: 50p	55p	75p
Stock requests (non-stock items)	Joint 2	£3.00	£3.00	Not known	£1.00	Not known	£3.00	£3.50
Special stock requests (British Library, special/academic libraries, stock from abroad)	1	£13 (£3 for non-stock plus £10 additional fee)	British Library: £10.60	British Library: Free	British Library: £1.00	British Library: £0.75	British Library: £10.00	British Library: £12.60
CDs & CD sets hire charges	Cost: 5 Period: Joint 1	80p (1 week period)	£1.20p for 1; £2.50 for a set (4 week period)	70p (1 week period)	£1.00 (2 week period)	CD & CD sets £1.25 (3 week period)	£1.30 (3 week period)	£1.30 for 1-2; £2.00 for 3-6; £3.00 for 7+ (3 week period)
Spoken word/Language courses hire charges	3	£1 for 3 weeks	£0.50 1-4/£1.10 5+ /£2.20 CDS/ £5.10 12wk lanaguage course	Free	Free	Free	£1.30 set (cass)/ £2.60 set (CD) for 3 weeks	£1.30 1-2/ £2.00 3-6 / £3 7+ for 3 weeks
Music scores	3	20p per score (max £2.00)	20p per copy + £3.00 reservation fee	Not stocked	Free	Not stocked	Not stocked	£6.80 (1-29); £9.45 (30+)
DVD hire charges	Joint 2	New DVD's: £3 Old DVD's: £1	£2.20 Set DVS's £3.20	New DVD's: £2.00 Old DVD's: £1.00	£1 to £2.50	£3.00	1-2 £2.60 3+ £5.25	Top Ten- 2 days £3.15 3 days £2.20 Box sets- 1 week £3.50 Spec interest- 3 weeks £2.00
Games software hire charges	1	£3.50 (Playstation 3 & Blu-ray)	Not stocked	Not stocked	Not Stocked	Playstation 2: £3.00 CDROM: £1.25	Not stocked	£3.20 (Playstation 2 & XBox)
Games software (late returns)	2	£1 per day (max £15)	Not stocked	Not stocked	Not Stocked	£1.25 CR- Rom/£3.00 PS2 (max £18.00)	Not stocked	70 per day (max £13.00)
Photocopying: A4 (b&w)	Joint 2	10p per sheet	12 per sheet	5p per sheet	5p per sheet	10p per sheet	10p per sheet	10p per sheet
Photocopying: A3 (b&w)	Joint 2	20p per sheet	24 per sheet	10p per sheet	10p per sheet	15p per sheet	20p per sheet	20p per sheet
Photocopying: A4 (colour)	Joint 3	£1.00 per sheet	£1.10 per sheet	£1.20 per sheet	30p per sheet	50 per sheet	Colour not available	£1 per sheet
Photocopying: A3 (colour)	Joint 2	£2.00 per sheet	£2.20 per sheet	A3 Colour not available	60p per sheet	£1.00 per sheet	Colour not available	£2.00 per sheet
Printing from PC's: A4 (b&w)	Joint 2	20p per sheet	12p per sheet	5p per sheet	10p per sheet	10p per sheet	20p per sheet	25p per sheet
Printing from PC's: A4 (colour)	2	£1 per sheet	£1.10 per sheet	Colour not available	30p per sheet	50p per sheet	70p per sheet	55p per sheet
Replacement library card fee	Adults: 4; Children: 1	Adults: £2.00; Children: £2.00	Adults: £2.10; Child: £1.00	Adults: £2.00; Child: free	Adult £1.20; Child: £0.60	Adults: £1.00; Children: £1.00	Adults: £3.30; Child: £1.30	Adult £3.75; Child: £1.25
Library notice boards	-	£3 (three weeks)	Not specified	Not specified	Free	Not specified	Not specified	Not specified
Hall Hire (Dulwich Commercial)	-	£45 per hour	Not provided	Variable; specific to a particular library	Various; reduced rate for community groups	Variable; depends on location	Not provided	Large hall: £47.90/hr up to 6pm; £50.55/hr after 6pm. Small hall: £21.75/hr up to 6pm; £32.20/hr after 6pm
Hall Hire (Dulwich Community)	-	£25 per hour						
Hall Hire (John Harvard Commercial)	-	£30 per hour						
Hall Hire (John Harvard Community)	-	£15 per hour						
Hall Hire (Peckham Commercial)	-	£45 per hour						
Hall Hire (Peckham Community)	-	£25 per hour						

Source: SINTO- Information partnership for South Yorkshire & North Derbyshire